

BUSHFIRE ASSISTANCE

NORTHERN TABLELANDS LOCAL LAND SERVICES & DEPARTMENT OF PRIMARY INDUSTRIES

- EMERGENCY FODDER
 - EMERGENCY WATER
 - LIVESTOCK ASSESSMENT OR BURIAL
- 1800 814 647**

DISASTER WELFARE ASSISTANCE

Support for all people affected by bushfire. Find out what financial assistance you are eligible for by calling **1800 018 444 (Mon-Fri 8:30am-4:30pm)**.

DISASTER RECOVERY PAYMENT

The Australian Government Disaster Recovery Payment has been activated for people severely affected by NSW Bush Fires. A one-off payment of \$1000 per adult and \$800 per child if your home has been destroyed or severely damaged (incl. smoke damage). **Call 180 2266 to apply.**

DISASTER RECOVERY ALLOWANCE

Short-term support payments for people in NSW who can show they have experienced a loss of income as a direct result of bushfires occurring in August-Dec 2019. **Call the Bushfire Customer Care Service on 13 77 88 or Human Services on 180 22 66.**

DISASTER RELIEF GRANTS

Up to \$50,000 available to Small Businesses and Not-for-profits, in eligible areas who have suffered direct damage to their premises or equipment, and intend to re-establish in the community. **Call the Bushfire Customer Care Service on 13 77 88 or visit Service NSW.**

SPECIAL DISASTER LOANS

Low interest concessional loans of up to \$500,000 are available to eligible primary producers, small business and not-for-profits affected by the recent bushfires. **Apply by calling the Rural Assistance Authority on 1800 678 593 or visiting www.raa.nsw.gov.au/disaster-assistance**

FREE TELEPHONE SUPPORT

Mental Health Line 1800 011 511
Lifeline 13 11 14
Mensline 1300 789 978
Kids Helpline 1800 55 1800
Beyond Blue 1300 22 4636

FREE Face-to-Face Support

Face-to-face support or telephone counselling services with a mental health practitioner.

Hunter/New England

Healthwise 1800 931 540

FREE WELLBEING COACHING - NE/NW

8:30am-5:00pm Monday-Friday
1800 010 630

REPLACING PERSONAL DOCUMENTS

Service NSW can help replace many of your personal documents free of charge if they were damaged or destroyed in the fire. Includes birth certificates, licenses, number plates. **For assistance please visit your nearest NSW Service Centre or call 13 77 88.**

DOMESTIC WATER ASSISTANCE

If your potable water has been used by a fire fighting agency to fight fire you may be eligible to have it replaced. **Call Disaster Welfare for more information on 1800 018 444.**

VOLUNTEER FIRE FIGHTER PAYMENTS

Payments to provide for lost income of up to \$300 per day up to a total of up to \$6000 per person. **Apply www.service.nsw.gov.au/transaction/apply-volunteer-firefighter-payment.**

BUSHFIRE ASSISTANCE

RED CROSS

Up to \$20,000 of payments available for bushfire-affected people in financial hardship. Emergency Grant for people who have lost their homes, Injury Grant for people who were hospitalised due to the fires, and Primary Residence Repair Grant for home owners whose homes have been structurally damaged. Open until 30 April 2020. **Call 1800 733 276.**

SALVATION ARMY

Financial assistance, emotional support and referrals to help people and communities impacted by bush fire. **Call 1300 662 217.**

ST VINCENT DE PAUL

Financial assistance, emotional support and referrals to help people and communities impacted by bush fire. **Call 13 18 12.**

NAB BANK

Up to \$2000 grants available to customers affected by bush fire. **Contact 1300 683 106 or visit your local branch.**

WESTPAC BANK

Grants available to assist customers affected by bush fire. **Contact 1800 067 497 or visit your local branch.**

COMMONWEALTH BANK

Grants available to assist customers affected by bush fire. **Contact 1300 720 814 or visit your local branch.**

ANZ BANK

Grants available to assist customers affected by bush fire. **Contact 1800 149 549 or visit your local branch.**

PRIMARY PRODUCERS

SPECIAL DISASTER GRANT

Disaster recovery grants of up to \$75,000 are now available to primary producers in LGAs affected by the NSW bushfires that have occurred from 31 August 2019. **Find out what you can claim or apply by calling the Rural Assistance Authority on 1800 678 593 or visiting www.raa.nsw.gov.au/disaster-assistance**

SPECIAL DISASTER LOANS

Low interest concessional loans of up to \$500,000 are available to eligible primary producers, small business and not-for-profits affected by the recent bushfires. **Apply by calling the Rural Assistance Authority on 1800 678 593 or visiting www.raa.nsw.gov.au/disaster-assistance**

WATER REPLACEMENT

If you have livestock impacted by water drawn down for fire fighting, or have water supply infrastructure destroyed that results in animal welfare concerns, the LLS and NSW DPI can assist with organising water supply. **Contact the Agriculture and Animal Services Hotline on 1800 814 647.**

FENCING

Register for assistance with fencing at Blaze Aid www.blazeaid.com.au/

DONATED FODDER

Rural Aid/Buy a Bale - 1300 327 624
Lions Club Need for Feed www.needforfeed.org
Rapid Relief Team - 1300 858 208

LIVESTOCK PRODUCTION ASSURANCE (LPA)

Deferred re-accreditation for next 12 months and audit exemptions for producers in fire-affected areas. **Contact Kathleen Allan via email kallan@integritysystems.com.au**

If you are not insured and have limited income you may be eligible for a disaster relief grant. Please call the Disaster Welfare Assistance Line on 1800 018 444 (Mon-Fri 8:30am-4:30pm)